Process Update

PROFESSIONAL REGISTRATION STANDARDS

We are excited to introduce significant enhancements to the permitting process designed to make the experience more user-friendly and hassle-free.

Key benefits of the new process include:

1. Single Registration for Business and Licensed Professionals

With the new system, registration is required only once, and the information will be available for reuse in all permit applications. This means no more redundant data entry for each permit you pull, saving time and effort.

2. Cost-Free Registration Process

There is no cost associated with this registration process.

3. Immediate Processing of Permits Post-Review

After plan related reviews have been completed and professionals have been identified, license verification will occur instantly for most applications.

4. Instant Release of Holds for Trade Professionals

Adding trade professionals to permits will result in an immediate release of any holds tied to work to be performed by a subcontractor.

5. Connected Business Information Updates

A single update to business information will apply to all employees, eliminating the need for individual updates to each professional's profile.

6. Improved Communication on Issued Permits

With both business and professional information staying current, we can communicate more effectively on items when: a license is included on issued permits, a license is set to expire, permits will be affected by expired licenses, an update to license information is required, and more...

7. Automatic State License Expiration Updates

Notifications will be sent of upcoming state license expirations and state license expiration dates will automatically update in our system once renewed with the State of Georgia. This automated feature reduces the risk of overlooking renewals and ensures licenses are always up to date.

8. Automatic Gwinnett County Business License Expiration Updates

Gwinnett County-issued business license expiration dates will automatically update once renewed with Gwinnett County Licensing and Revenue. This seamless process eliminates the need for manual updates.

We believe these improvements will significantly enhance your experience with our permitting system. If you have any questions or require assistance during the registration process, please don't hesitate to reach out to us at 678.518.6020.

View the Registration Guide

